### QUARTERLY PROGRESS-TO-DATE REPORT FOR TWO RIVERS METROPOLITAN DISTRICT

DATED: 04/30/2024

The District is committed to providing equitable access to all Coloradans. Our ongoing accessibility effort works towards the day when all District services, programs, and activities are accessible, providing equal access to information and services to all Coloradans.

To that end, the District has a plan to prioritize, evaluate, remediate and continuously improve every digital touchpoint within our services, programs, and activities. Below, you'll find just some of the measures that the District is undertaking.

#### **Our Efforts**

- We have conducted review of our front facing pages for accessibility and are addressing any identified failures.
- We have begun an inventory of our digital content to identify items in need of remediation and will engage a third-party vendor to remediate documents.
- We have provided contact information for receiving accessibility feedback and accommodation requests.
- We will continue to update this report on a quarterly basis.

#### **Our Current Status**

The District is at the following accessibility maturity level for 2024.

Check One	Stage	Criteria
	Inactive	No awareness and recognition of need. At this stage organizations are inventorying their technology, have begun to make investments, etc
	Launch	Recognized need organization-wide. Planning initiated, but activities not well organized.
Х	Integrate	Roadmap including timeline is in place, overall organizational approach defined and well organized.
	Optimize	Incorporated into the whole organization, consistently evaluated, and actions taken on assessment outcomes.

The District is at this stage due to timing with the engagement of vendors to assist in improving accessibility. The vendors have been engaged and are beginning the work necessary.

### **Our Goal**

The District has a plan in place with a goal to have all digital content remediated by July 1, 2025.

### **Two Rivers MD**

Web Accessibility and Risk Report

Prepared on 04/17/2024 - 04:15 PM



Home

Two Rivers HOA Meetings

Design Review

Fact Sheet

Amenities

Governance Docs

#### HOA Annual Member Meeting December 4, 2024 6:00PM

\*Agenda and packet will be posted at least 24h in advance. A shorter version of it will be mailed to all residents at least 2 weeks in advance. \*

Lawn/Pool/ General Community Maintenance Questions

### What you'll find in this report:

- 1. Your current accessibility report / risk snapshot
- 2. Top accessibility issues on your site
- 3. Pages that need to be fixed
- 4. Your timeline to reach accessibility
- 5. Your monthly progress tracker

Created by districts for districts

















# 1. Your current accessibility / risk snapshot



#### Your current accessibility & risk rating score: 91/100 (FAIL)

It appears your website needs a bit of work to reach accessibility, but don't worry you're not alone. Countless other districts are in the same boat. The most important thing to do is set up a plan to reach compliance.

#### Why is 100% compliance critical?

- More than 2,403 districts have been affected by an accessibility action. About 6% of all districts in the US, including county-dependent districts have been fined, received demand letters, or gotten Department of Justice Office of Civil Rights (OCR) letters for website ADA violations in the US. That number is expected to exceed 4,000 (10%) by the end of 2024.
- The number of lawsuits rose 56% in 2021, and the penalties for noncompliance are rising fast —averaging \$4,000 for an ADA claim in 2019 to \$39,000 in 2022. It's a situation that The Wall Street Journal calls "very perilous" in a recent article.
- · Very few if any, special district insurance policies even partially cover the costs of web accessibility issues.

### 2. Top accessibility issues found on your site

Accessibility issues come in all shapes and sizes. Some are more obvious to the naked eye like "color contrast issues". However, others are more structural in nature and related to the code that's on your site. These types of issues affect how screen readers interpret your content. Here's what we found on your site:

Your accessibility issues				
Background and foreground colors do not have a sufficient contrast ratio.	312			
Form elements do not have associated labels	42			
! Requires investigation - link-in-text-block	16			
! Requires investigation - landmark-one-main	15			
¿ Links do not have a discernible name	5			
! Requires investigation - identical-links-same-purpose	4			
! Requires investigation - empty-heading	1			
How to fix these issues				

# 3. Pages that need to be fixed

The following pages on your site require remediation to become ADA compliant. We recommend using Google Analytics to discover which of these pages currently receive the most web traffic and starting there.

Page(s) Score











#### How to fix these pages

View all 13 pages with errors

## 4. Your timeline to reach accessibility

Obviously, timeline is the big question. While we don't know all the ins and outs of your organization or tech stack, we do know the major factors that can affect the timeline of your accessibility plan. We've laid out the known factors and a couple of scenarios below that would get you back to compliance and away from risk.

### Factors for your timeline

Factor 1: Your CMS ProfitStars

Factor 2: The type of errors on your site Structural + Presentational

Factor 3: The volume of errors on your site 395

Factor 4: The amount of time your staff has available to work on remediation Unknown

Estimated Remediation Scenarios V

Option 1: Do it yourself

Between 45 - 90 days of hands-on remediation.

Plan for dedicated developer and staff time each week.

Share this report with your web developer

Option 2: Hire a remediation service

eg Custom quote required for timeline.

Plan for an in-depth audit, a full website remediation project, and ongoing fees (in addition to current website and hosting).

Option 3: Use an accessible-first website platform

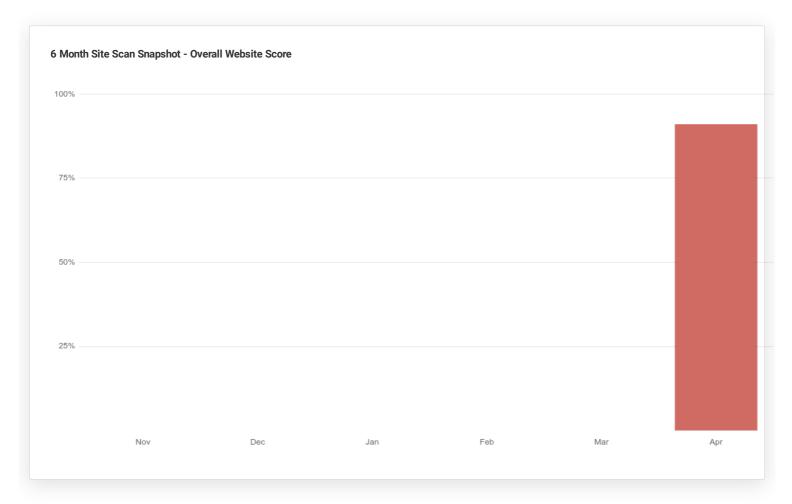
☑ Our special district website partner <u>Streamline</u> will convert your site to a fully-compliant platform for you.

Plan for 1 hour of staff training. Includes ongoing accessibility, state compliance tools, indemnification against ADA claims, and unlimited support.

Get a Quote

# 5. Your monthly progress tracker

Charting your progress is a key component of remediation. To make this step easy for you, we'll record up to 6 months of accessibility metrics for your site below. Feel free to share this report with your team or board members.



Month	Overall
<u>April 2024</u>	91